
Technical change affecting EDI file transfers

January 2016

This note provides information about a technical change being made at AQA that may affect the transfer of EDI entry and results files for a small number of schools.

Who is this information intended for?

This information is intended for school/college network or technical operations staff.

What change is being made at AQA?

The IP (Internet Protocol) address associated with the a2c.aqa.org.uk URL used by the A2C migration application is changing from 195.224.89.102 (old) to 62.253.17.102 (new). The A2C migration application is used to exchange EDI entry and results files with AQA.

When will the change be made at AQA?

The IP address change will be made between 11 and 29 January 2016.

Do I need to make any changes at my school?

For the majority of schools or colleges, no action should be required to support this change. The A2C migration application will continue to use the URL a2c.aqa.org.uk and there will be no break in service unless your school's network rules make use of the IP address – network rules that use the URL will not require any changes.

What changes might I need to make at my school?

Any network rules permitting access to the old IP address must be updated to permit access to the new IP address. During the change window, access to both old and new IP addresses should be permitted.

When do I need to make any required changes at my school?

To ensure no interruption to the exchange of EDI entry and results files with AQA, connections to the new IP address should be permitted from 11 January 2016 and connections to the old IP address should be permitted until 29 January 2016.

What happens if I don't make any required changes in time?

EDI files will continue to queue up in the A2C migration application upload and download queues and will be automatically uploaded / downloaded once any required changes have been made.

What if I need more information?

If you need further information, please contact our Customer Services team on 0800 197 7162 (+44 203 671 7162 from outside the UK), Monday to Friday, 08.00–17.00.